

## PARENT AND CARER EXPECTATIONS

Strong, collaborative relationships based on open and honest communication, trust and respect, fair and reasonable expectations and the willingness to work together are the foundations for enduring family-school relationships.

To build positive, healthy relationships, we expect Sacred Heart Girls' College parents and carers to:

- Respect the school's Catholic ethos and traditions
- Respect the dignity of all members of the school community and affirm the gospel values of love, care for others, compassion and justice

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- Interact and communicate in a respectful and courteous manner
- Refrain from disruptive, abusive or threatening behaviour at school or school events
- Respect school staff and accept their professionalism and expertise in the exercise of their duties at school
- Refrain from using online platforms and social media to criticise or denigrate others in the school community
- Refrain from approaching other parents and carers or students to resolve issues that should be referred to staff
- Adhere to College policies
- Use the College's *Complaints Handling Policy* to seek resolution for any problems that arise